Data Security Sensoterra

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Identity

Sensoterra bv. KVK: 63006766
Matrix VII
Science Park 106
1098 XG Amsterdam
The Netherlands

Scope

Sensoterra processes a lot of different kinds of information, including personal data and measurement data. Sensoterra takes appropriate technical and organisational measures to ensure the protection of this data. The privacy policy describes what personal data Sensoterra processes, why and how. The probe data policy describes how you as the Customer can use the probe data and Sensoterra uses the probe data.

Terms

Term	Description
Sites and Applications	All websites hosted by Sensoterra and apps provided by Sensoterra.
Customer(s)	A user(s) that is using the services and or products of Sensoterra.
Services	Sites and applications

Table of Contents

Security

Sensoterra keeps your data safe by implementing appropriate organisational and technical security measures. Best practises are followed when building Sites and Applications and are kept up to date with them.

Product security

Security built in

The software is built with security in mind.

Peercode, the party responsible for the development of Sites and Applications, consists of a lot of knowlegdeable developers. These developers are constantly trained on security awareness and best practises to develop secure software.

Product updates

Sites and Applications are first tested within a test environment before they are deployed to production.

Transport

Access to the Sites and Applications and the API are encrypted with TLS/SSL.

Logging

Logs are managed centrally.

Hosting

Sensoterra engages DigitalOcean to host Sites and Applications in reliable and secure way.
To find out more about how DigitalOcean handles security, please visit:
https://www.digitalocean.com/legal/data-security/ .

Reliability

Availability

The hosting of Sites and Applications are setup with redundancy.

Backups

Backups of Sites and Applications are performed daily.
The backups are encrypted.

Automatic realtime monitoring

Sites and Applications are automatically monitored in real time.

Mailing

Sensoterra engages Mailgun Technologies, Inc to send mail to improve deliverability.

Security is important to Mailgun Technologies, Inc.
To find out more about how Mailgun Technologies, Inc handles security, please visit:
https://www.mailgun.com/privacy-policy .

Customer support

Sensoterra understands that it is important to manage the communication with its
Customers in a secure way. We do this by engaging Zendesk, Inc.
A lot of care is taken to protect your information.
To find out more about how Zendesk, Inc handles security, please visit:
https://www.zendesk.nl/product/zendesk-security/ .

Contact details

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